

## **ALL INCLUSIVE**

## Description of the ALL INCLUSIVE program

At check-in, all ALL INCLUSIVE guests will be identified with a hotel bracelet. This bracelet will give the customer the right to enjoy the beverage and food services included in the schedules detailed below.

**<u>Restaurant:</u>** Full board and drinks at lunch and dinner during the stay. The drinks included will be water, house wine, soft drinks and beer.

**Bar:** Hours from 10:00 a.m. to 8:00 p.m. Drinks according to the all-inclusive drinks menu.

**Snack-bar**: Hours from 10:00 a.m. to 1:00 p.m. and from 4:00 p.m. to 7:00 p.m.

## **HYGIENE AND SAFETY**

The drinks and meals of the ALL INCLUSIVE program can only be consumed in the premises where the order is made. It cannot be taken from the restaurant to the bar, from the bar to the pool, etc.

## **NORMATIVE**

- The ALL INCLUSIVE bracelet is personal and non-transferable and must be worn visible on the arm at all times.
- Only one drink and one snack per person will be allowed at the same time and cannot be accumulated.
- The hotel management reserves the right to withdraw the ALL INCLUSIVE bracelet in case of detecting misuse by the client. It will be understood as a misuse to waste food or invite food and drinks to people without an ALL INCLUSIVE bracelet.
- It is mandatory to show the ALL INCLUSIVE bracelet each time a service is requested.
- The ALL INCLUSIVE service will end on the day of departure at 11:00 a.m.
- -A deposit of €10 per person will be charged to each of the people who are given the ALL INCLUSIVE bracelet. On the day of departure, the bracelet must be returned before 11:00 a.m. m. or the corresponding deposit will not be returned.
- In case of losing the bracelet, €30 will be charged per lost bracelet.
- Under no circumstances will alcoholic beverages be served to persons under the age of 18